

# YWCA Bucks receives two grants

YWCA Bucks County received a \$10,000 grant from Foundations Community Partnership of Doylestown, in support of YWCA Youth Services programming to at-risk, underserved children and youth in Bucks County.

Specifically, the grant funds will be used to fund the YWCA Girls Circle program, to be delivered to seventh-grade girls at two middle schools within the Bensalem School District during the 2013-14 school year. Girls Circle is designed to counteract social and interpersonal forces that impede girls' growth

and development by promoting a safe and emotionally comfortable structure within which girls can develop their full potential and also establish caring and authentic relationships that will help them succeed in school and in life.

YWCA Bucks County has also received a \$2,500 grant from the C.W. and Marjorie J. Schrenk Family Foundation in support of providing "camps" for disadvantaged and underserved children from low-income families in Lower Bucks County.

YWCA camps enable many

diverse and disadvantaged children from low-income neighborhoods who would otherwise not have the opportunity to experience an enjoyable and academically enriching summer of learning, life skills development, field trips and fun.

The Schrenk Family Foundation is based in Holland.

*Ronald Bernstein, executive director, Foundations Community Partnership; Kimberly Branigan, YWCA summer intern; and Karen Forbes, executive director, YWCA Bucks County.*



## Jane Moore has built a business on customer satisfaction

Attention to detail is a company hallmark

*Connie Wrzesniewski*

Jane Moore is a human dynamo. Thirty five years ago she owned a small breakfast and lunch takeout restaurant. After 10 years of pressure and stress she'd had enough.

Then a friend, manager of a dentist office, called and asked her if she knew of anyone interested in cleaning it. Not one to shy away from things, Moore quickly asked if she could do it. She seized the day and her cleaning service was born.

On weekends she cleaned, continuing her restaurant work on

weekdays. Eventually two jobs wore her down and her love of cleaning won out over food preparation.

But managing two businesses took its toll and the choice to be made was quite clear to her.

"It was killing me doing both," said Moore. "So I gave up the restaurant."

Ten years of restaurant work was more than enough. She loved cleaning and the instant gratification it provided her.

"It actually felt like a cleansing of my life," Moore said. Although I

am not working in the field on a regular basis, I'm still very involved and visit different offices on a rotating basis. I still have excitement, satisfaction and even the instant gratification that I had 25 years ago."

Personal attention comes first with Moore. Customer satisfaction is of utmost importance when cleaning an establishment. Protecting employees as well as customers is a major concern.

"Each office is so unique that a plan has to be drawn up to fulfill their needs and to meet specifications," said Moore. "For example, with each new customer, we make a determination on the type of products we will use, the challenges of the building itself and the expectations of our client."

"Customers range from a small 500 square foot office to a large 40,000-square-foot four-building complex. Low toxicity soaps are important for all offices, without compromising the level of disinfecting that is required in a commercial facility. We pay meticulous attention to details and will handle the entire facility from the corners



*Jane Moore is at the helm of Moore Cleaning Service. Last Christmas she sent customers a Byers' Choice doll dressed as a cleaning lady—a perfect symbol for her women-run business.*

of the basement to the windows of the board room."

Though Moore had no plans to run a business, she now employs 30 on her personable cleaning staff. Using one or two employees for the same job on a continuing basis, she is able to avoid the team concept. Since the entire staff is permanent part-time there is little turnover.

As a member of the Central Bucks Chamber of Commerce, Moore Cleaning won best of show at the CBCC Business Expo in 2003 and 2008. She supports Habitat for Humanity and Business Cares.

Moore Cleaning has also been named the Best of Bucks/Mont 2008, 2009, 2010, 2011 and 2012 (Cleaning and Commercial Cleaning) and Best Cleaning Company in Bux-Mont 2010. Once again Bucks and East Montco

awarded her with the title of Best Commercial Cleaning Company of 2011 and 2012.

Moore is an ambassador of Pearl S. Buck Foundation, administrator of the Rotary Club, a committee member of Rainmaker and Cocktails at the Castle, fundraisers at Mercer Museum. She holds a place on five committees in the Chamber of Commerce, is a prison mentor at Bucks County Prison through Life Abundant Incorporated, a member of Doylestown Historical Society, a sponsor at Heritage Conservancy and WDV-FM 89.3 Community Radio, and a business partner at the Michener Museum.

This is one active and enthusiastic lady who never even had business cards for the first two years. She recognizes the importance of staying involved.

**WRIGHTSTOWN SELF STORAGE, INC.**

**FAMILY OWNED & OPERATED**

**You lock it, You keep the key**  
**We now sell boxes**

Jennifer L. Koenig, *Manager*

**Office Hours M - F 9-5 or by appointment**  
**Access Hours 6am - 10pm 7 days/week**  
Family lives on premises.

870 Penns Park Road, Newtown, PA 18940 (215) 598-0400

**LOCK IN A LOW MORTGAGE RATE NOW.**

**MORTGAGE RATES ARE ON THE RISE.**

Don't wait any longer to get a great rate on a new mortgage or refi. Low rates. Zero points. Speedy delivery.

**Call us today at 215.589.6215.**

**BUCKSCOUNTYBANK**

Mortgage Division  
16 N. Franklin Street • Suite 115 • Doylestown  
Doylestown Office & Executive Headquarters  
200 S. Main Street • Doylestown • 215.589.6235

Bensalem Office 215.244.4160 | Warminster Office 215.441.4118 | Levittown Office 215.946.6314

Member FDIC • Equal Housing Lender • STAR • VISA

NMLS # 472428

**BUCKSCOUNTYBANK.NET**

**Streamline6 COMMUNICATIONS**

There are over 8.6 million Woman-Owned businesses in the United States.

Each has its own unique story to tell.  
*Let us tell yours...*

Streamline6 is a Boutique Public Relations, Marketing, Events & Social Media Agency Providing:

Marketing  
Communication Plans  
Lead-Generating HubSpot Marketing Software  
Branding Design, Websites & Publicity

Office: 267.935.9092  
Website: [www.streamline6.com](http://www.streamline6.com)  
Twitter: @streamline6